C Co, AFNORTH BN, USANATO BDE Multinational Corps Northeast (MNC-NE) NATO Force Integration Unit (NFIU-HUN)

Székesfehérvár, Hungary

Welcome Packet

(Last Updated May 8, 2025) ECSKEPARTI LAKÓTELEP Pozsonyi út ÖREGHEGY FEKETEHEGY SZÁRAZRÉ 0 SZEDRESKERTI LAKÓNEGYED A Merx Áruhaz Budai út MET Arén VÍZIVÁROS Országalma 🔳 RÁCHEG PALOTAVÁROS RÚRTELER Székesfehérvár Királvok parkia Székesfehérvár 0 ALBA ZÓN MAROSHEGY Sóstói Stadion 😂 VÁRALJ 🚺 Sóstó Tai SÁRPENTELE MAROSHEGY **RÁDIÓTELEP** Sárpentelei parkerdő 🚺 0 őrhalmiszőlők Google SÓSTÓ-ÚJTELEP szetvédelmi

Contact

Charlie Co Commander: <u>leigh.almeida.mil@army.mil</u> Charlie Co First Sergeant: <u>alisha.r.nelson3.mil@army.mil</u> Senior Army Officer: <u>ericgardner27@gmail.com</u>

NFIU Hungary 3 Mészáros Lázár utca Székesfehérvár, Hungary 8000 +36 22 535 261/+36 30 218 9639

Welcome

I would like to take this opportunity to welcome you to Charlie Company, Allied Forces North Battalion (AFNORTH), and United States Army North Atlantic Treaty Organization (USANATO) Brigade. We have a very unique organization. Our company is located Szczecin, Poland. The Battalion Headquarters is in Mons, Belgium and the Brigade Headquarters is at Sembach, Germany.

Our mission is to enhance the well-being of individual Soldier and Family readiness through human resources, training, and logistical support. C Co HQs delivers support to members assigned to Poland, the Baltics, Czech Republic, Hungary and Slovakia.

You are further assigned to Multinational Corps Northeast in Szczecin, Poland. So we are better prepared to receive you, keep us abreast of changes to your arrival date. Your sponsor's contact information is in your welcome letter. Your sponsor will be assisting to make your transition as seamless as possible. Please inform him or her of any special requirements (i.e., pets, housing or medical needs).

All Family members, of qualifying age and Command Sponsored are required to travel with a no-fee passport. We also highly encourage you to hand-carry your training records, obtain "**copies**" of your medical and dental records, and documents required to in-process (i.e., PCS orders, DA Form 31, marriage certificate, birth certificate(s) for the children, household goods, vehicle shipping documents, and travel expense receipts). Also, it is best to bring at least 90 days of prescribed medication until you are enrolled in the TRICARE Overseas Program Prime Remote (TOP PR).

To financially prepare for this move, it will be important to allocate savings to cover initial PCS expenses upon arrival. These expenses will include housing security deposit, first month rent, realtor fee, fuel ration deposit, immediate-use household goods, annual insurance premium payment, vehicle inspection, registration and repairs, utility and internet deposits and cellular phone contracts. These initial costs can be in excess of \$7,000. You don't need to bring your \$7K funds in paper cash, but it is important that you can access it via bank transfers or ATM withdrawals immediately upon arrival. Advances for housing security deposit and first month rent are available through the finance office. If you require additional financial information or support please contact your NSE NCO. After in-processing is complete, submit vouchers for reimbursable expenses, Move-In Allowance and Dislocation Allowance can be submitted. Please note, these payments may take several weeks to process.

The information below is not all inclusive and may change over time. It is especially important to check and verify a country's requirement for passport and visa.

Challenges associated with this remote location

Procuring US equivalent standards of medical care, education for school aged dependents and overall quality of life are three of the foremost challenges that come with being posted at this remote location. Most quality of life services including housing leases, auto services, utility bill management, banking and cellular or internet require Polish language translation support.

Routine Admin Support

All admin support such as actions, awards, evaluations, DD Forms 93, SGLV, leave and passes, SRB updates, rating scheme, MEDPROS updates, FVAP, and all other routing HR related actions

are handled by the National Support Element (NSE) at Szczecin. The NSE supports their assigned company and BN's mission by ensuring individual Soldier and Family Readiness through administrative, HR, logistics, operations, and communications support. They receive direct guidance from company leadership. NSE personnel will coordinate with the supporting Company and BN headquarters for all national support requirements for Army personnel.

In-processing

C Co AFNORTH BN National Support Element (NSE) will issue you an in or out-processing checklist. Please follow each of the steps in the checklist and work closely with your sponsor and C Co NSE in submitting your required documents to start/stop your overseas entitlements, and establish your network access (in the USRAEUR domain). Your NATO installation will also have their own in/out-processing requirements with each staff section (J1, J2, J6, etc).

Resources

Garrison Support

US Army Garrison Bavaria – Grafenwoehr Germany Training Area is the closest Army Installation to Eastern European/Baltic countries. Often, C Co personnel will visit the DEERs office, Health and Dental Clinic, Passport Office, Finance, Housing Office, MWR, PX and Commissary. C Co HQ staff will be sending your in-processing documents to these respective offices during your transition. C Co utilizes USAG Bavaria as our servicing installation.

Medical/Dental

You are required to complete all PHA and dental requirements prior to arriving to the unit. Requirements include annual PHA, dental exam, immunizations, HIV, etc.

Dental care for the Soldiers must be done on the local economy through TRICARE International SOS (ISOS). Family members will receive dental care through enrollment in the TRICARE Overseas Dental Program managed by United Concordia.

TRICARE Overseas Program Prime Remote provides health care through International SOS to Active duty Service Members (ADSMs) and command sponsored Family members residing with them in designated overseas locations.

Website: <u>http://www.tricare.mil/PLANS/HealthPlans/TPRO.aspx</u> Phone number: +44-20-8762-8384

Family members will need to be enrolled in TRICARE Overseas Program Prime Remote. It is best to contact the TRICARE Service Center at +44-20-8762-8384 to enroll by phone.

Soldiers and Family members will be referred to local health care providers by International SOS. International SOS maintains a list of local hospitals, clinics, and providers who speak English. However, once you arrive at your scheduled appointment, it will not be guaranteed that you will be speaking to and English-speaking receptionist or nurse. ISOS can provide live translations during your appointment, via telephone, if coordinated prior to your visit.

C Co will provide you with the specific instructions on how to complete your PHA online and over the phone.

In certain instances when specialty care is not found in the local community, ISOS will refer Soldiers and Family Members to the most appropriate location where the specialty care can best be provided, which may be Grafenwoehr Medical Facility or Landstuhl Military Medical Center.

Graf Medical & Dental Clinic Hours of Operation:

Mon-Fri 0730-1630, closed for federal holidays. Appointments +49 6371-9464-3000

Schools

There are no English language school in Székesfehérvár, but there are several English international schools approximately 1 hour away in Budapest that serve the US Embassy and the NATO community. The American International School of Budapest, Greater Grace International School, and British International School of Budapest. These are multicultural international schools using English language instruction, with other languages available. We encourage you to contact the schools and request a consultation to determine which school will meet your child's needs. Please work with your sponsor and the company to set up your NDSP (non-DoDEA) packet to process tuition costs. The full cost of these private schools are covered by DoDEA.

Please visit <u>https://www.aisb.hu</u>, <u>https://www.nordangliaeducation.com/</u>, <u>https://www.ggis.hu</u> and <u>https://www.dodea.edu/nonDoD/</u> for more information.

American International School of Budapest Nagykovácsi, Nagykovácsi út 12, 2094 Hungary +36 26 556 000

Greater Grace International School Budapest, Szilágyi Erzsébet fasor 22b, 1125 Hungary +36 1 274 4053

British International School of Budapest Budapest Kiscelli köz 17, 1037 Hungary +36 1 200 9971

<u>SM'S ARE REQUIRED TO REGISTER SCHOOL AGED DEPENDENTS WITH THE NON*DOD</u> <u>SCHOOLS PROGRAM, NDSP. ACCESS THE STUDENT ON LINE REGISTRATION (SOR) AT</u> <u>THIS LINK: HTTPS://WWW.DODEA.EDU/NONDOD/PROCEDURES/INDEX.CFM</u> <u>FOR ASSISTANCE WITH REGISTRATION, EMAIL NDSP.MANAGEMENT@HQ.DODEA.EDU OR</u> <u>CALL CIV 571-372-5863/1897 DSN 312-372-5863/1897.</u>

<u>Housing</u>

There is no Government Quarters/Housing available. Families must reside in Private Leased Housing. Many of the local quarters may be smaller than what some Americans are accustomed to, but there are suitable housing available. The housing office in Ansbach, Germany will be processing your request to reside on the economy, lease agreement, realtor fee and other documents. Please contact the following personnel and the C Company HQs NSE when you arrive to anticipate their administrative requirements.

NATO/Remote Site Manager USAG Ansbach Housing DSN: 314-587-1714 Comm: +49 9641-70-587-1714

You will find housing without closets, yet the overall living quarters are comfortable and accommodating. Having a positive outlook and considering ways to adapt to a completely different culture will enable you to overcome this cultural differences. Many electrical appliances you

currently own cannot be used on the European 220 voltage systems. However, most smart devices like cellphones, laptops and tablets can be plugged in to the wall via an adapter. Additionally, other 120v appliances will require a step-down transformer, which you can purchase after you arrive. It will be possible to order transformers via amazon and have them delivered to your new APO. Please see the mail information regarding timeliness and size restrictions. Other host nation online retailers may be a good option to obtain compatible electronic devices or transformers. Unfortunately, Furniture Management Office (FMO) lending is not available due to the distance from the Ansbach Housing Office.

Passports/Visa

Family members and US Government civilians traveling overseas are required to have passports. "No-fee passports" can be obtained at Government expense. The application process may take 4 to 6 weeks, so, you should begin the passport application process as soon as you receive your travel orders.

Tourist passports are needed for personal travel in Europe. You may apply for tourist passports on arrival, but for convenience it is recommended that you apply for the tourist passport while you're still residing in the United States. You can find more information on tourist passports from your local personnel services detachment, passport office nearest you, or from the U.S. State Departments official website at http://travel.state.gov.

<u>Mail</u>

The mail flows from Frankfurt, Germany and is usually delivered to the PAPA Air Base in Hungary on Tuesday every week. Size restrictions do apply for parcels, which is often 18" by 18". However, we have seen larger items be delivered, but it is not guaranteed. Parcels being shipped to or from the APO cannot weigh more than 70lbs.

Banking

Internet, cellular and TV providers, utilities and contract-based services require either a host nation bank account for payment. There's a select few that would allow you to use your American bank card, get with your sponsor for further information. Try to avoid a Hungarian bank account if at all possible. These accounts can charge you with hidden fees for every transaction without you knowing. Instead you have an option to use an app called "Wise" which will allow you to convert your USD to the local currency, and give you an account number to pay your bills. The local currency is Hungarian Forint (HUF). Your sponsor may be able to recommend financial institutions that provide convenient branch and ATM locations. Please remember that conversion fees apply to your transactions when transferring dollars to the local currency or at point of sale (if paying in USD). Many people make the mistake of calculating the equivalent currency when looking at the price of a good or service, but vendors and banks offer different conversions rates that is not equal to a simple conversion. Banks often provide more competitive conversion rates, so it may be best to transfer USD to local currency within your account to avoid excessive transaction fees or conversion rates at the point of sale. It will be important to know your bank's International Bank Account Number (IBAN) or SWIFT number, as this information will almost always be needed when paying bills, tickets or contract services online.

<u>Vehicles</u>

License: You are not required to have an International drivers permit in Hungary. However, to legally operate your POV outside of Hungary while traveling, you will need to apply for, and purchase an international driver's permit. Many U.S. personnel in NATO accomplish this through AAA. Please reach out to your sponsor for alternatives if AAA is not available to you. A Hungarian International driver's permit can only be acquired if you have an AAA international driver's permit that's still active.

Registration: Registration is often a complicated task. Before registration begins, you will need to have your vehicle inspected at a reputable mechanic shop or inspection station. The inspectors will ask for translated copies of your previous registration and a data sheet that outlines the technical specifications for your vehicle. European inspections are rigorous. Technicians will complete a bumper-to-bumper, top to bottom, inspection that states any deficiencies. You will then have up to two weeks to correct the deficiencies, i.e. repair it, or you will need to pay for a whole new inspection at full-cost. Be prepared to pay for repairs or parts replacement if your vehicle is not new or well-maintained. Once completed, you will need to have written permission from your finance company to register in your host nation (translated), a bill of sale (translated), previous registration, customs documents, local inspection and (in some cases) a drivers history from the past seven years (translated) for the insurance company. You will need assistance from a language specialist or local national to take your documents to the local DMV, pay the fees, and receive your temporary plates. After you are entered into the DMV database, permanent plates will be issued. Get with your sponsor if you are ever planning to purchase a new vehicle in Hungary or through Military Auto Source.

Fuel: There is a current agreement with the Hungarian government to waive Value Added Tax and Excise Tax from your fuel purchases. Fuel in Europe can cost up to three times the cost in the U.S. It is important to plan trips according to authorized fuel stations. Hungary doesn't offer fuel cards, and fuel stations are by preference. Fuel will need a VAT receipt that indicates the service members' name, home address and license plate number for the VAT portion of fuel to be refunded. Please speak with your sponsor about the forms and account numbers you will need to provide to set up your account to receive that refund. A note to make is that fuel stations in Hungary are the reverse of what you would find in the United States. You need to pump your fuel prior to paying and black represents diesel while green represents gasoline.

Transportation

The Transportation office located on USAG Bavaria – Grafenwoehr in Building 244. The arrival of Household Goods (HHG) will be coordinated through this office. Your sponsor will assist you in working with transportation personnel to ensure the location of delivery once you find a home. Once your housing contract is complete you can track your move at: http://www.move.mil/website. Upon notification of a shipment's arrival, you must schedule a delivery date and be at your quarters on that date to accept delivery. HHG shipments for newcomers to your location should not include Personally Owned Firearms (POF). Host nation law is to absolutely minimize the import of weapons. The need to have a weapon must be proven by the local authorities and there is no guarantee request will be approved. Newcomers will not have the option to store POFs in the unit arms room due to the limited available space or prohibition of POFs in your orders.

IT Support

IT support is available at Szczecin. This service is found at the C Co HQ. The company will process NIPR account requests and provide a NIPR computers for your use via the common access kiosk. VPN access can also be requested from the C Co HQ if needed. Most of your emails will be on NATO provided unclassified or Secret servers.

Reassignments

When a SM out-processes from C Co their main POC is the C Company HQs NSE in Szczecin, Poland. The Company coordinates issuance of PCS orders from the BN MPD/S1 at Mons, Belgium and coordinates all out-processing requirements such as transportation and housing with the USAGs in Ansbach and Grafenwoehr.

Clearance

The NATO Secret, SF86 renewals, and other clearances are process by the AFNORTH Bn S2

through the NSE at C Co HQ in Szczecin. If fingerprints are required, the Service member must travel to Grafenwoehr on TDY.

Hand Receipts

The property books are controlled by the Company Commander at C Co HQ, Szczecin, Poland.

<u>UCMJ</u>

UCMJ Company Grade is held by the Company Commander at Szczecin Poland C Co HQ. UCMJ Field Grade is held by the AFNORTH Battalion Commander at Mons, Belgium. GCMCA is held by the 7th ATC at Grafenwoehr SCMCA for E1 through E7 will be held by the AFNORTH Battalion Commander at Mons, Belgium.

SCMCA for E1 through E7 will be held by the AFNORTH Battalion Commander at Mons, Belo SCMCA E8 and above will be held at 7th ATC at Grafenwoehr.

Required Documents to Carry With You

- PCS orders.
- Medical, dental, and Immunization Records.
- Marriage Certificates, Divorce Decrees, and Birth Certificates
- Passports (Soldier and family members).
- Social Security Cards.
- Wills and Powers of attorney.
- Education Records.
- Car titles and shipping papers, car registrations, car insurance policies and driver's license.
- Household goods and shipping inventory.
- Employment records and references.
- Pet records.
- Proof of citizenship, if a naturalized citizen.