Admin Agent and Newcomers' Support Guide



The above photo is of the Clock Tower by the Konak Pier; just one example of the beautiful sites to be seen in Izmir and throughout Turkey.

Welcome!

This guide is a compilation of official facts and unofficial opinions from a community of people who wish to pass on to you the valuable lessons they have learned during their time here. Our goal is by providing you the most up-to-date information and answers to questions you may have about living here to ensure you have a successful transition into the community.

Guide Sections:

<u>Getting to Izmir</u>- information from notification, getting your PCS orders, to the point of arriving at Izmir. <u>Living in Izmir</u>- information on finding an apartment, entertainment and finances. <u>Service Specific</u>-information specific to Army/NATO LANDCOM, Navy/Marine and Air Force processes.

Remember this guide is built by people like you. Help the next person by providing your comments or suggestions to the 425 ABS Airmen & Family Readiness Center . If you have any questions prior to coming to this assignment don't hesitate to call: DSN: 314-675-6638 or Commercial: +90-232-455-6638

Welcome

Dear Newcomer,

Congratulations on your assignment! You are now part of an exciting community who perform a vital mission for Land Command NATO.

We hope you will find your assignment in Turkey both professionally and personally rewarding. In this document, you will find information intended to facilitate the integration of newcomer's into the community and to assist you with decisions related to your upcoming move. Please do not hesitate to contact your sponsor for any additional questions. Welcome, to the team!

Important Information

Reminder of Absolute Must Haves:

Dialing Instructions

Dialing Izmir from the US:

- From a **US Commercial** Phone: 011 + 90 + 232 + 455 + four digit extension
- From a **DSN within** Europe: 675 + four digit extension
- From a **DSN outside** Europe: 314 + 675 + four digit extension
- Or call the Incirlik AB Operator at DSN: 314-676-1110 to connect you to any 425 ABS office extension.

While in Izmir:

- From DSN to a 1-800 number: 94+800+XXX+XXXX
- Izmir DSN to US: 94-312-XXX-XXXX

NOTE: All phone numbers in this document are the numbers for the units or offices designated. Call NATO LANDCOM Operator: at 011-90-232-411-1111) may be the best option to reach the office you need. Just remember Izmir is in the Eastern European Time Zone (GMT + 2)

Contact Information:

• 24/7 Base Defense Operations Center (Security Forces): DSN 314-675-6771/Comm: 0090-232-455-6771

Air Force:

- AF 1st Sgt DSN: 314-675-6695/Comm: 90-232-455-6695/Cell: 90-530-765-5159
- Commander's Support Staff: DSN 314-675-6704/Comm. 0090-232-455-6704E-mail: 425abs.css@us.af.mil

Army:

- LANDCOM Operator: DSN 314-675-1111 / 090-232-411-1111
- Army First Sergeant DSN: 314-675-6500/Comm: 90-232-455-6500 Cell: 90-532-680-8954
- Battalion DSN: 314-675-6634/Comm: 0090-232-455-6634
- <u>NATO orders</u> must be stamped with <u>blue ink</u> and with <u>signature in blue ink</u> (Turkey customs stamp <u>RED</u> for entry, <u>BLUE</u> for exit) <u>Ensure that the correct number of months is on the NATO Orders</u> <u>beginning date and end date for</u> <u>assignment</u>
- CAC (military ID), U.S. orders with amendments; U.S. Driver's License (or 2nd picture ID)
- Government Travel Card (GTC) Activated
- Information Assurance certificate, Hard/soft copy (this is needed to get your mil email account and network access)
- Medical & Dental records (hand carried for Active Duty)
- <u>U.S. Tourist or Official Passport /Foreign Identification</u> is needed to purchase a Turkish Cell Phone and Turkish SIM Card. Also while assigned here you will need a Foreign ID to pay your monthly rent/register your vehicle. To obtain a Foreign Identification Number; during your in-processing go to Bldg. 1, 1st flr., located at the NATO Compound, takes 10 to 15 days for you to receive it. (You will also need this Foreign Identification to open a Turkish Bank Account at the Turkish IS Bank located on NATO Compound. This bank account is only needed for those assigned/working directly for NATO not the 425th Air Base military members)

Frequent Problems:

Izmir is a unique assignment, and as such the Personnel Processing Codes (PPCs) are frequently overlooked when PCS Orders are being prepared. Two vitally important notes for your NATO Orders are:

 NATO Orders Must be stamped/signed in blue ink. The rule requiring blue ink goes back and forth, but most Turkish Customs Agents enforce the blue ink regardless (No blue ink = No Entry to Turkey). *Military members, Do not use your any passport to enter the country, use your NATO ORDERS* *YOU MUST HAVE YOUR PASSPORT FOR TYDY TRAVELS*
 Must have a valid time period covering your entire assignment. To leave Turkey, your orders must not be expired (Expired by 1 hour = No Exit from Turkey).

PCS orders must state the following authorizations:

3) Weight Allowance (Accompanied: Full JFTR allowance; Unaccompanied: 2500 lbs or 25% of JFTR, whichever is greater). Plan accordingly when deciding what will be packed and what will be stored or left home.

Tips, Warnings, Advice:

• If you fly through Istanbul on your way into Turkey, it can be a little challenging but do-able. The final leg of your journey from London, Munich, Frankfurt, etc. will be directly to Adnan Menderes Airport (ADB), Izmir Turkey.

Ensure the TMO at your losing unit does not book you on a rotator to Incirlik, ABS

- Know how to call or email your sponsor while you are traveling.
- Turkish Customs: Present an original, blue-ink signed copy of your NATO orders and your military ID. If you can avoid it, <u>DO</u>
 <u>NOT</u> show your US passport at Customs. NATO orders are mandatory to get stamped because you will need to show your stamped NATO orders every time you enter or leave Turkey (TDY, mid-tour, leave, travel etc.).
- Bring all your uniforms: battle dress/OCP, service dress/ASU, mess dress, and don't forget PT gear. The Izmir Troop Store (BX/PX) stocks very little to none. Be sure to bring all the extras (rank, Cover Wheel Cap/ABU Cap, etc.), name tapes, ribbons for svc dress/mess dress, etc.).

Ancillary Training to Completed Before Arrival to Izmir Air Force Service Specific Information

<u>CBTs</u>

https://golearn.csd.disa.mil Human Relations Free Exercise of Religion-Supervisor No Fear–Supervisor <u>Other</u>

Gas Mask fitting—*conducted when you first arrive* Fire Extinguisher Training CBRNE & Hands-On Training Weapons Training

425th ABS Uniform and Civilian Policy:

As a force protection measure, 425 ABS Air Force Military Personnel and US personnel will observe the following guidance:

Civilian "work attire" and on-duty travel between work location: Attire will be conservative, professional in appearance, and should avoid attracting attention.

• Male Attire: Men's professional attire is defined as slacks or khaki pants, or jeans and collared shirts. Shirts are allowed to be untucked, but must look professional. Tank-top shirts are not authorized. Belts are required. Slacks and Khakis are highly encouraged, but if jeans are worn they will not be baggy or have holes in them. Shorts will be conservative, no holes or cut-offs & must be mid-thigh in length. Athletic footwear (walking/running) and conservative sandals are permitted. Flip-flops are not permitted unless the individual has documented medical condition.

ARMY Note: this applies to Soldiers when going to the Izmir Community Center at the Hilton for official work functions. If you work at LANDCOM, your duty uniform will be your OCP (which you will put on once on-base). Do NOT wear your OCP uniform outside of the LANDCOM Compound.

• Female Attire: Female professional attire is defined as dress, skirt, pants or jeans with a collared, or non-collared, blouse that is either tucked in or left out. Tank-top shirts are not authorized. Dresses, skirts and pants are encouraged, but if jeans are worn they will not be baggy or have holes in them. Shorts will be conservative; no holes or cut-offs and must be mid-thigh in length. Athletic footwear (walking/running) and conservative sandals are permitted. Flip-flops are not permitted unless the individual has documented medical condition.

ARMY Note: this applies to Soldiers when going to the Izmir Community Center at the Hilton for official work functions. If you work at LANDCOM, your duty uniform will be your OCP (which you will put on once on-base). Do NOT wear your OCP uniform outside of the LANDCOM Compound.

- Personnel athletic wear (including footwear) is authorized before/after individual and group Physical Training (PT) while transiting to/from the fitness center and off-base housing. Individuals utilizing mass transit must adhere to the restrictions, do not wear PT gear while using mass transit. Official service PT Uniforms are not authorized for wear outside the NATO Garrison, the Izmir Community Center (ICC) and/or Cigli AB.
- Off-Duty Civilian Clothes: Be mindful and respectful. We are professionals and ambassadors, dress appropriate.

Army Specific Training To Be Completed Before Arrival To Izmir.

ISOPREP (<u>https://prmsglobal.prms.af.mil/prmsconv/Login</u> (MUST BE CURRENT AND COMPLETE)	Composite risk management (<u>https://safetylms.army.mil</u>).
Sexual Harassment and Response Program (SHARP) "Standing Strong" Training (https://www.lms.army.mil).	Total Army Sponsorship Training Course (1B-F43 (V)_) (https://www.lms.army.mil).
Antiterrorism (AT) level 1 certificate (https://jkodirect.jten.mil).	**DA Form 705 (APFT Card) must be current**
Survival, Evasion, Resistance, and Escape (SERE) 100.1 certificate (http://jko.jfcom.mil).	Weapons Card
Army Information Assurance (IA) training certificate (<u>https://ia.signal.army.mil</u>).	Privacy Act
AF Information Assurance (IA) training certificate (https://portal.usafe.af.mil/sites/39ABW/MSG/425ABS/CSF/def ault.aspx)	STEP Enrollment Print Out (<u>https://step.state.gov/</u>) Print Enrollmen Certificate
DTS www.defensetravel.osd.mil Global Assessment Tool (GAT). (<u>https://www.us.army.mil).</u>	mTBI Certificate

Army Specific Information Must Be Completed Before Arrival To Izmir

SERE Caution-https://jkodirect.jten.mil/html/ (Annually IAW NATO)

<u>AT LV1</u> Caution-http://jko.jten.mil/courses/atl1/launch.html < Cautionhttp://jko.jten.mil/courses/atl1/launch.html > (Annually IAW NATO)

<u>TARP</u> Caution-https://www.lms.army.mil < Caution-https://www.lms.army.mil > (Threat Awareness & Reporting Program)

GAT Caution-https://armyfit.army.mil/Protected/ < Caution-https://armyfit.army.mil/Protected/ >

CYBER AWARENESS (this is the IA training)

Cautionhttps://iatraining.disa.mil/eta/disa_cac2018/launchPage.htm < Cautionhttps://iatraining.disa.mil/eta/disa_cac2018/launchPage.htm >

<u>INFO SEC</u> Caution-https://www.lms.army.mil < Caution-https://www.lms.army.mil > (Information Security Program Initial Orientation/Refresher Training)

<u>CRM</u> Register through ATRRS; search Risk Management Basic; register; course taken in ALMS

PERSONNEL REC Caution-https://www.lms.army.mil < Caution-https://www.lms.army.mil > (PR 101)

<u>PRIVACY ACT</u> Caution-https://www.lms.army.mil < Caution-https://www.lms.army.mil > (Privacy Act Overview Overview Training)

SHARP Caution-http://www.apd.army.mil < Caution-HTTP://WWW.APD.ARMY.MIL > (AR 600-20)

<u>OPSEC</u> Caution-https://www.lms.army.mil < Caution-https://www.lms.army.mil > (OPSEC)

<u>MTBI</u> Must register through ATRRS; search 'CONCUSSION'; register for CONCUSSION ANNUAL TRAINING FOR SOLDIERS AND L (081SDL16-OTSGTBI-0001_); course is then taken through ALMS.

Army Specific Inprocessing Documents Required upon arrival to Izmir

Documents needed to bring upon arrival
1 Set of Orders and All Amendments
DA 31 Leave Form (Must be signed in and out)
Flight Itinerary - Make sure that the itinerary has the flight cost and invoice numer
Flight Itinerary for Sponsor and Dependents (If Appicable)
Receipts for reimbursement claims over \$75
Current Citibank Credit Card Statement
Credit Card Receipts (Airfare/Excess baggage)
Vehicle Shipping Documents (inspection form) (if applicable)
Marriage Certificate (If Applicable)
Divorce Decree (If Applicable)
Birth Certificates for dependent children (If applicable)
Proof of Child Support (If applicable)
Dependency Status Approvals from DFAS (If Applicable)
Lease or Mortgage Statement
DA 705 (Army Phyiscal Fitness Card)
DA 5500/5501 Army Body Fat Worksheet) (If Applicable)
Weapons Card (DA 5790)
Documents that can be done upon or prior to arrival
Government Travel Card Application (If applicable)
Civilian Clothing Allowance (CCA)
Documents that will be done at the location upon arrival
DA FORM 5960 (Authoiztion to Start/Stop/Change Basic Allowance for Housing Recertification)
DD FORM 1561 Family Separation Pay (If Applicable)

DD FORM 1561 Family Separation Pay (If Applicable) Government Travel Card Memo

Statement of Understanding for GTC

Overseas Housing Allowance (OHA)

Temporary Lodging Allowance (TLA)

Recommended items to bring

NCOER/OER Supporting Documents for Records Updates TA 50

^{*}Izmir does not have a DA Photo Lab it's highly recommended you have a DA Photo prior to your arrival to Izmir

US ARMY & NATO LANDCOM Uniform Policy:

Civilian "work attire" and on-duty travel between work location: Attire will be conservative, professional in appearance, and should avoid attracting attention.

- Men's professional attire is defined as dress slacks or khaki pants with collared shirts. Shirts are allowed to be untucked but must look professional. For Army personnel "JEANS" is authorized to wear every day. When worn they will not be baggy or have holes in them. Belts are required. Shorts are allowed for transit to and from NATO during some portions of the year (summer).
- Female professional attire is defined as dresses with sleeves (no sun dresses with thin straps or spandex), skirt or pants, jeans (they will not be baggy or have holes in them) with a collared or non-collared blouse that's either tucked in or left out. Tank-tops are not authorized. Shorts are allowed for transit to/from NATO during some portions of the year (summer). All clothing should not be translucent and professional coverage always.
- Do not wear PT gear or any other US or military associated clothing while using mass transit or on the "economy."
- Off-Duty Civilian Clothes: Be mindful and respectful. We are professionals and ambassadors, dress appropriate.

Living In Izmir

Istanbul

Black Sea

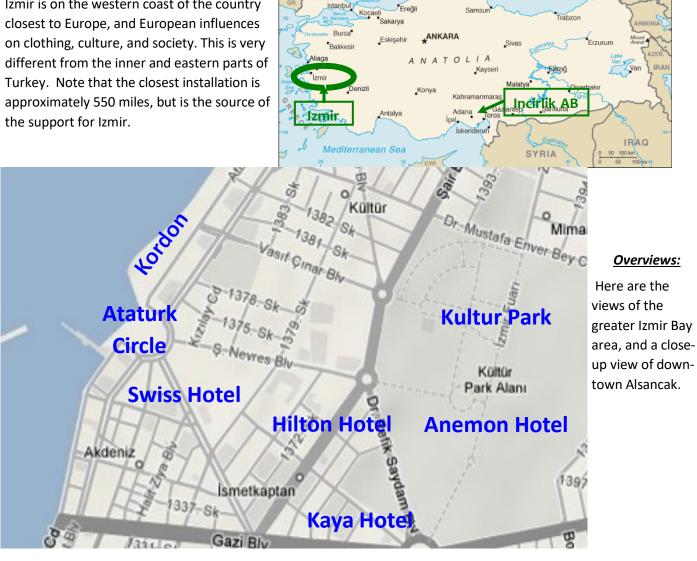
Freăl

GEORGI/

BULGARI

Where the heck is Izmir?

Izmir is on the western coast of the country closest to Europe, and European influences



Transportation Choices:

- Public transportation is plentiful
- Walking (If you live in Buca to NATO or Alsancak to ICC-Hilton)
- 425th Shuttle Bus for Work* (From Alsancak to NATO)
- Dolmus Bus (Everywhere, but slow, < 2 TL)
- Public Bus** & Metro Train ** (Everywhere, < 2.40 TL)
- Ferry Boat ** (If you live in Karsiyaka, bus/metro), <2.40 TL)
- Vehicle / Motorcycle / Scooter (Must be registered, SOFA)
- Taxi (Everywhere, cheap by US standard, but can be costly)

** Shuttle Bus Service: Military/Civilian Assigned Personnel PCSing In/ Out have priority. Not primary source to/from work. Can get very full and require waiting or alternate transportation. (taxi, bus or metro) ** Prepaid "IZMIRIM Kart" on any. One swipe lasts 90 min.

Shopping Choices:

- BX/Commissary/Club/Support Services (in Hilton Annex)
- 5 Malls (Alsancak, Bornova (Forum), Balcova (Agora), Karabaglar (Optimum), Mavi Bahci (Mavisehir)
- Grocery Stores (Migros, Dia, Tansas, KIPA/Kipa express etc.)
- Koctas (Home Depot)
- Kipa (compared to a Super Walmart)
- Migros (Compared to a Walmart)
- Ikea
- Mom' n Pop Stores (on just about every street)
- Kemeralti (Bazaar/Shops with just about everything)
- YKM is department store in a high-rise building equivalent to Kohl's its located in Konak

Living In Izmir Turkish Culture

LIVING IN TURKEY

Turkey is not the United States. While this statement seems a bit obvious, it serves as a reminder of certain cultural sensitivities. Almost every book about Turkey describes it as either the cradle of civilization or the bridge between the east and west. Unlike many clichés, these two are not overused. The world's first town at Catalhouk dates back to 6500 B.C. The various groups inhabiting the area over the last 8000 years have influenced Turkey's history and culture. Hittites, Persians, Macedonians, Romans, Seljuks and Ottomans among others have played an important role in the development of this country. Notable figures are not only in the distant past of Turkey. The most celebrated figure in Turkey's history made his mark in the 20th century. Mustafa Kemal, known affectionately by the name Ataturk or "Father of the Turks", is considered to be the George Washington of Turkey. Ataturk led a rebellion against foreign powers inhabiting Turkey after World War I and the decline of the Ottoman Empire. In November 1923, the republic of Turkey declared its independence and named Ataturk its first president. During the 15 years of his presidency, Ataturk carried out great cultural and political reform. He changed the written language from Arabic to the Latin alphabet used by countries in the western world. He also initiated changes in the legal and education systems. He is responsible for raising the social position of women and encouraging the acceptance of western dress. In essence, Ataturk made Turkey what it is today -a unique mix of old and new, where east meets west.

A few Things To Know And See:

- Turkey has some of the best mountain biking and scuba diving in the world!
- Pamukkale (beautiful, natural springs)...Troy, Isparta, Gallipoli, Assos (historical)
- Local islands via day cruises...Istanbul...Beach cities: Çesme, Bodrum (Vita Golf Resort), Marmaris, Kusadasi (has a Golf Course) and Antalya (has a Golf Course)
- Camel wrestling, Pergamum, Greek Islands (Chios, Samos, Patmos, Cos etc.)
- Seven Churches tour...Ephesus...Virgin Mary's House...See Cappadocia from a hot air balloon

"Tamam" (tuh-mum) means "okay"

You will hear it every day AND find yourself saying it constantly!

http://www.yemeksepeti.com/index.asp is an English take out/delivery menu website

Raki is the national alcohol drink Population of Izmir is ~ 4 million Local Turkish beer is quite good and inexpensive. "Efes & Tuborg" is a favorite.

Hot, humid summers; cool, wet winters

Izmir is Z+3 during DST (Mar-Oct)

"Merhaba" (mare-ha-bah) means hello

PASSPORTS / VISAS

PASSPORTS

Active Duty US Military members *do not* require a passport for travel to Turkey, unless they have a PPC (Personnel Processing Code) that requires them to obtain one. DoD Civilian employees will need to have an official (burgandy color) passport prior to coming to Izmir because they do not get NATO Orders. <u>*Tourist passports are required</u> and highly recommended for leave/leisure travel, purchasing a SIM card for your U.S. or Foreign Cell Phone, or purchasing a Turkish Cell Phone.

<u>Active Duty US Military members</u> need to enter/exit Turkey using their military ID card and NATO travel orders. Military members MUST have NATO travel orders.

VISAS

Unofficial (i.e. leave, unaccompanied family, etc.): Visitors must obtain a visa in advance from either a Turkish Embassy or Consulate or from the E-Visa online application system at: <u>https://www.evisa.gov.tr/EN</u>. This includes active duty military members **not assigned**, but **on leave** to Turkey. Failure to obtain the visa prior to arrival may result in denied entry into Turkey.

Please refer to the Foreign Clearance Guide (<u>https://www.fcg.pentagon.mil/fcg.cfm</u>) and the below link for NATO order requirements and an example: <u>https://www.fcg.pentagon.mil/static/NATO_Travel_Order_Example.pdf</u>

VEHICLES

Shipping

Unaccompanied members are only allowed one vehicle in country. Shipping is at government expense, they will not pay for your vehicle to be put in storage. You also have the option to purchase a vehicle in-country from another NATO or U.S. military member.

Do you need a vehicle?

A vehicle is optional depending on where you live. Living near the waterfront in Alsancak or Karsiyaka provides many options. Public transportation is plentiful and cheap via metro, bus, taxi, ferry and train. If you decide to live in Urla, Guzelbace or Narlidere then a vehicle is necessary. Plus if you plan to travel outside the city having your own vehicle makes it convenient. Having your own vehicle may make it more convenient for commuting between to and from work or traveling on your own time.

If you are considering shipping a vehicle, here are a few things you need to know:

- Traffic is aggressive just keep vigilant and you will do great!
- Your car will get scratched, don't bring your Aston Martin
- You will need to register your vehicle on arrival and deregister to leave
- The registration/deregistration process is time intensive and bureaucratic... hire a broker to make it easy
- A large vehicle is NOT recommended...parking is limited and roads are narrow
- Most residences do not have parking spots but there are parking garages you can purchase monthly park spots.

A full vehicle registration guide is available in the TMO office in Izmir *You must obtain a Foreign Identification Number once you start in-processing. The office where you obtain this is located on the NATO Garrison, Bldg., 1, 1st Flr., present your U.S. Passport and NATO Orders. It takes 10 to 15 days for you to receive it and there is no cost. You need this Foreign Identification number to register your vehicle in Turkey.*

Motorcycles

All USAF personnel assigned to the 425 ABS wishing to operate a motorcycle for use in Izmir must have the proper motorcycle operators' endorsement and/or certification reflecting successful completion of an approved Motorcycle Safety Foundation (MSF) rider's course. These courses are currently not available in Turkey, so you should complete the course prior to PCS. MSF card need to be updated every five years. There are no exceptions to this requirement. MSF certification must cover the entire duration of your assignment.

Due to Turkish customs law, every motorcycle must be registered at your expense, regardless of whether you have the training or not. Those that do not meet the MSF requirement will register their motorcycles and store them for the duration of the assignment at the direction of the commander. Again, there are no exceptions to this requirement.

This requirement does not apply to civilian personnel, unless they operate a motorcycle for official government business. MSF courses are usually available free of charge at your present base; contact your local AF Safety office for details. U.S. Army directives have similar requirements. Contact your post safety office for guidance.

Izmir Ground Safety Manager DSN 314-675-6748 Comm 90-232-455-6748

Lodging

DSN 675-6759 or COMM: 90-232-455-6759

There are several hotels available in the local area upon arrival. Reservations are handled through the Reservation Assistance Office: DSN 675-6759 or Commercial: 011-90-232-455-6759. Your sponsor can also help you coordinate lodging once you have orders. We have several agreements with local hotels for military rates; the Reservation Assistance Office can help you select the hotel appropriate for your needs. There are no Temporary Lodging Facilities in Izmir. Pets are not permitted in all hotels, be sure to ask the question if you are bringing a pet. Here are a few examples:

Top Hotel Options

<u>Hilton</u>: Quickest access to 425th supporting facilities (located in the Izmir Community Center (ICC). High quality rooms.

Swiss: A 10 minute walk to/from the ICC . Near the waterfront. High quality rooms.

Renaissance: A 5 minute walk to/from the ICC. Between Swiss and Hilton. High quality rooms.

Post Office Services

The main post office is located at NATO LANDCOM, Sirinyer (Buca).

Customer service hours are Monday through Friday, from 0830-1600 hours.

- Once Official Assignment Orders are received scan/send a copy of PCS Orders to your sponsor to get a Post Office box assigned for you.

- Space is very limited; you are allowed to send boxes to your post office box one month prior to your arrival to Izmir.
- You can purchase money orders and stamps.
- There is a **70 pound weight limit** for mailing out.
- Credit, debit cards and personal checks are acceptable for payment.
- There is no registered mail service.

- You can receive mail from most online order locations. However, not everyone will ship to and APO, AE address. There are several companies that will assist you with shipping to APO addresses for a fee. Your sponsor can assist you with suggestions.

Banking / Finance

BANKING

- There is one local national bank located at the NATO Garrison and several around town.
- There is no base/U.S. bank at Izmir Air Base.
- It is strongly recommended that members establish a checking account before departing their current duty station.
- Possessing only a debit or ATM card is not always sufficient as these cards may not always work in foreign ATM machines.
 ATMs are located on the NATO Garrison (The currency is US Dollars, Euro or Turkish Lira)
- ATMs on the local economy: You can only withdraw Turkish Lira, in the Hilton Hotel AKBANK: You can withdraw US Dollars. Only TEB BANKs ATMs on the local Economy you can withdraw US Dollars and ATM machines at NATO

- Members are advised to bring at least a one year supply of personal checks that may be cashed at the Base Exchange (\$300 limit), Consolidated Club, (if you are a member \$1,500) or the Finance Office. You will need this capability in order to pay your

Finance Office located in Bldg. 1 NATO LANDCOM Garrison; The Finance Office has a cash cage for check-cashing purposes. You can cash \$750 daily and once a month you can cash your rent check (Example: \$1300 etc. just bring a copy of your Rental Agreement). We can be reached at 675-6801 on Monday-Friday from 1300-1600, except for federal holidays and weekends. Below is a general example of benefits you may receive.

Additional information regarding entitlements/expenses

- Overseas Housing Allowance (OHA) (based on rank/dependency status)
- Move-In Housing Allowance (MIHA) (One-time payment)
- Move-In Housing Allowance (MIHA-Security) (one-time payment based on expense, i.e. changing locks/doors)
- Cost of Living Allowance (COLA) (Amount updated bi weekly, as of April 2016 is about \$11 per day)
- Family Separation (usually paid if you are separated from dependents)
- Clothing allowance (ensure the summer/winter allowance is on orders-; currently about \$1,000)
- Dislocation allowance- (rank/dependency based approx \$1-\$3k)
- TLA (cost of lodging/per diem up to cap locality rate, paid on 1st/15th pay for 10 day intervals)
- OHA/Pay Advance as necessary

ADDITIONAL INFORMATION

- OHA is housing and utility. The rental portion is base on the amount of rent you pay (up to your ceiling) for example:
- If Rent is \$950, OHA \$1000 = OHA pays \$950 rent is paid in US \$\$ and/or Turkish Lira (TL) to the landlord's bank
- Security allowance (once only) for steel doors, alarms etc, but most apts already have this stuff. You will use this to have the locks changed. (Approximate cost is between 70 to -90 TL, which is is reimbursed).
- Your utility bills will be delivered to your apartment (note: it won't be in your name, it is in the Landlords name.)
- Most bills can be paid at any PTT Office or the PTT located on NATO, or on the Local Economy at the Electric Company. Heads up...your bill can only be paid during the window specified on the statement (no earlier, no later).
- Drinking water can be purchased at the Commissary or delivered to your apartment by a variety of local water vendors just ask your Kapici (Apt Bldg Manager or the housing office to set it up for you.)

Very Important Info: Be prepared to pay for set-up costs! Make sure prior to coming to this assignment that you have at least \$2500 to \$3000 for set-up costs. (Examples: 1st Month Rent, apartment supplies, Internet/Cable hook up costs, Turkish Cell Phone purchase and SIM Card, Initial grocery purchase items etc. Also it may take 1 month after you arrival for your Temporary Lodging Advance Pay and Monthly Overseas Housing Allowance (OHA) etc. may take 1-2 pay periods for pay/entitlements to be updated and deposited with your normal pay.*

Dependents visiting more than 90 days

"If dependents stay with the member more than 90 days, then the member must: Stop the dependent location-based with-dependent allowance on day 90. (Finance) Stop FSH-O (Single Rate OHA) on day 90. (Housing Management Office) Start PDS-based with-dependent OHA as of day 90. (Housing Management Office) Stop FSA-R. (Finance) If the dependent departs the PDS afterward to take up residence elsewhere, reinstate dependent location-based with-dependent allowance, FSH-O, and FSA-R as of the departure day." Important takeaway- Always report the movement of your dependents to Finance! JTR 10408 A-3 – POC: 425 ABS/FM http://www.defensetravel.dod.mil/Docs/perdiem/JTR.pdf

Medical Services

Izmir is a cosmopolitan city of almost four million residents. Izmir has a long history of international relations and is the home of many foreign nationals and expatriates. Turkey's main partners in international trade are western European nations, primarily Germany and Great Britain. As a consequence of its economic ties with Europe, Izmir is a very "westernized" city with modern medical facilities.

Medical Aid Station

A medical aid station is available for Active Duty service members only. The aid station provides limited services with limited amounts and types of medications. As a result, individuals on maintenance medication such as high blood pressure, high cholesterol, or birth control pills, should obtain a 6 month supply of medication prior to departing their previous assignment.

Tricare Network Providers

Izmir TRICARE/ISOS Preferred Provider Network (PPN) consist of over twenty three individual and institutional providers associated with either Tinaztepe or Medical Park hospitals. Their services include, but are not limited to the following: Primary Care Pediatrics, Family Practice, Internal Medicine Specialist plus OB/GYN, In Vitro Fertilization, Orthopedics, Ophthalmology, Dermatology, Urology, Physical Therapy, Oncology, and General Surgery/Plastic Surgery.

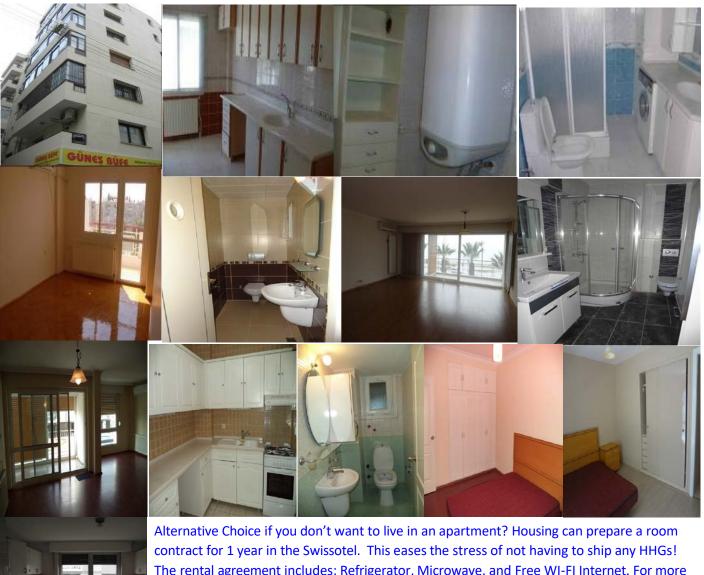
SHARP/EO Reporting Procedures

In the event of a SHARP or EO related incident, please contact the appropriate company or battalion representative directly. Their contact information is:

CO SHARP: 314-675-6801 BN SHARP: +39-331-685-0920

CO EOL: 314-675-6624 BN EOL: +39-347-498-2998

Housing / Household Goods Apartment Photos of What to Expect (Examples only, Apartments will vary)



contract for 1 year in the Swissotel. This eases the stress of not having to ship any HHGs! The rental agreement includes: Refrigerator, Microwave, and Free WI-FI Internet. For more questions; ask your sponsor via email! (Important note: there is no cooking stove or balcony)

All types of housing can be found in Izmir, from studio apartments to single family houses. The average apartments nearest the support facilities are 30-40 years old, 2-4 bedroom with bedrooms on the small size and a few have closets, range from 1,200 to 1,600 square feet and rarely accept pets. Newer and more spacious housing exists within easy commute of the NATO and support facility locations.

Furniture Management Items/Information

Note:

Unaccompanied members get FMO items issued for the entire time of their tour.

Furniture Management Office (FMO) Provided Items:

- Couch & chairs (2)
- Dining room table & chairs (4)
- End tables & lamps
- Office desk, chair, & bookcase
- Full-size mattress & Headboard
- Nightstand & dresser
- Clothing wardrobes (2)
- Four transformers (to use w/your 110V appliances)
- American Forces Network (AFN) dish with mount and
- Converter box

- Space heater

- Microwave, Stove, & Refrigerator
- European Washer & dryer



Legal/Interpreter Services

Legal Information

The legal office provides several services to assist service members and families. Some examples are listed here:

- Powers of Attorney
- Notary
- Bill of Sale
- Legal Assistance concerning Turkish law
- Wills
- General legal assistance
- Official translations
- Residency Permits
- UCMJ support is provided via Incirlik AB (39 ABW/JA) in Adana

Interpreter Services

The 425 ABS paralegal can help translate legal documents for military, U.S. Civilian and Contractors assigned. We also have many Turkish Local Nationals who you will work with and may be willing to help you out. Once you've worn out your welcome or gone beyond their expertise, there are always other alternatives.

CASUALTY REPORTING

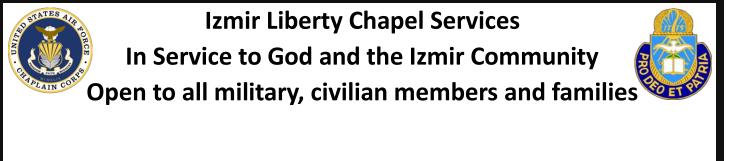
In case of casualty or serious injury contact the Company Commander of First Sergeant immediately. They will provide instruction on how to properly report the casualty and request all necessary information needed to submit a CCIR. Recommend SAO/SNR review the Brigade and Battalion Casualty SOPs for more detailed guidance

IT SUPPORT

IT SUPPORT IT support is provided through phone services to the 425th ABS communications team in Izmir and through the U.S. Embassy in Ankara. The 425th will process NIPR account requests during your in-processing in Izmir. VPN access can also be requested from the Alpha Company HQ if needed. Most of your emails will be on NATO Secret servers; the VPN can be used to access your .mil emails.

Reassignments

When a SM out-processes from Alpha Company their main POC is the Alpha Company HQs NSE in Izmir, Turkey. The Company coordinates issuance of PCS orders from the BN MPD/S1 at Naples, Italy and coordinates all out-processing requirements such as transportation and housing with the Vectrus contractors at the ICC in Izmir. Request for replacement of PE and MOU personnel is coordinated between the Senior National Representative (SNR) / the Senior Army Officer (SAO) with ECJ1 Strength Management Division.



<u>Worship</u>

Catholic Mass (Sun, 1000, St. John's Church)

Protestant Worship (Sun, 1115, ICC, 6th Floor, Chapel

Other Faith Groups (Various times & locations)

Religious Education

All: Bible Studies (Sun, 1000, ICC, 6th floor)

Women's Group

Women of the Chapel: meetings, Bible Studies and retreats

Children's Service

USO united Through Reading Program

Community Outreach

Buca Girls Rehabilitation Center, Children's Hospital, Children's Orphanage and Adult Nursing Home

Pastoral Care and Counseling

Confidential Counsel, Religious Accomodation, Marriage & Family, Stess Reduction, Sexual Assault and PTSD/Crisis Trauma Counseling

Privileged Communication is YOUR Privilege

We are always available , Walk-in or Call DSN: 675-6807/6809 for an appointment, After hours contact BDOC at 0232-455-6771

FYI...

Constitutional freedom of religion in secular state, but Islam is the dominant faith group (98%)

You are free to talk aobut your own religious ideas and experiences with Turkish people, BUT ...

Do not distribute religious literature, discuss religion with minors under the age of 18 or insult Mohammed, Islam, Ataturlk, or Islamic way of life.

PETS

- Passengers may bring pets. Rules may change, please check with your local TMO and sponsor before making permanent plans.

- Entry of pets (accompanied by the passenger) is authorized through customs. Pets must have required veterinary health certificate, origin and vaccine documents .

- No pet care is provided at the airports/entry points; therefore, shipping pets through cargo is not advised.

- It is advisable to check with the sponsor or TMO on latest restrictions.
- Many apartments and rentals do not allow pets. Be sure to identify your pets early in the process.

- There are many local veterinarians you can utilize to take care of your pets once you arrive and get settled in Izmir.

NOTE: Very important, let your sponsor know in advance before you arrive that you have pets accompanying you. There are limited Apartments that accept pets; so this will give the Housing Office ample time to find an apartment for you upon your arrival/inprocessing.

SCHOOLS

There are no DoDDs Schools in Istanbul, and Turkey, as of March 2021, is still an unaccompanied duty station. Therefore, assignment to NRDC-T in Istanbul is a dependent-restricted tour. Should Turkey return to being an accompanied tour duty location, there may be an international school at your location that provides instruction in both Turkish and English

SECURITY CLEARANCE

The NATO Secret, SF86 renewals, and other clearances are process by the AFSOUTH Bn S2 through the NSE at Alpha Company HQ in Izmir. If fingerprints are required, the Service member must schedule an appointment with LANDCOM G2.

HAND RECEIPTS

The property books are controlled by the Company Commander at Alpha Company HQ Izmir, Turkey. You will sign subhand receipts for any company-owned communications equipment during your in-processing activities at Izmir.

For your OCIE issue, you will be sent a fillable form that will help you request your OCIE issue. Once complete, return to the Commander and Supply Sergeant and they will help coordinate with CIF-Vicenza, Italy to ship you your gear. Once you receive your shipment, inventory and submit your hand receipt to the Supply Sergeant

UCMJ

UCMJ Company Grade - Company Commander at Alpha Company HQ in Izmir, Turkey. U CMJ Field Grade - AFSOUTH Battalion Commander at Naples, Italy. SPCMCA for E1 through E6 - AFSOUTH Battalion Commander at Naples, Italy. SPCMCA E7 and above - USA NATO Brigade. GCMCA - 7th ATC at Grafenwoehr

Shopping

Turkey is a shopper's paradise for gold, copper/brass, spices and carpets. The area is also known for towels, leather, brass, onyx, pistachios and antiques. All the specialties of the area can be found in the local surrounding areas along with a variety restaurants and other services. The shops open around 0900 hrs and close around 1900 hrs. Most shops are closed on Sunday. More upscale shopping can be found in the nearby cities of Alsancak, Balcova, Karsiyaka and Bornova. Turkey has many modern goods. Many American and European products/brands are readily available. There are three major shopping centers in Izmir (Agora, Optimum and Forum Malls) which are much like moderate shopping centers in the US Stores similar to Wall Mart, Home-Depot, and multiplex cinemas are located throughout the cities. The movies are in English with Turkish subtitles or Turkish with English subtitles.

There are also many outdoor vegetable and fruit markets located in local surrounding areas such as Alsancak, Cankaya, Bostanli, Buca, Cesme, Urla, Bornova, Hatay and Karsiyaka etc.

Trips and Tours

Turkey is a country full of historic significance, well worth exploring. Summers at Incirlik and the surrounding community can be fun. Opportunities abound to visit the most frequented beaches on the Mediterranean Sea. Information, Travel and Tours (ITT) offers many tours of the surrounding area--most are one day and overnight tours are available. From April to October, most places in Turkey have an ideal climate that is perfect for relaxing on sandy beaches or enjoying the tranquility of mountains and lakes. Climbing castles, walking amidst the ruins of ancient cities or just lying on the warm sandy beach. Turkey has all of this to offer and more. Turkey also has a magnificent past, and is a land full of historic treasures from 13 successive civilizations spanning 10,000 years.

*NOTE: Do bring comfortable walking shoes so you are able to do tours in comfort! Also recommended for the beaches; bring water shoes because the beach sands are rocky and in the sea you may step on sea urchins.



Climate

Winters in the interior of the country can be bitterly cold. Although it rarely snows in Izmir you should bring a warm coat, sweaters, gloves, and warm shoes. The spring and fall months of April/May and September/October are generally considered to be the nicest time of the year. Temperatures are normally in the 70s and make it a delightful time to explore the wonders of Turkey. For the summer bring lightweight clothing. Temperatures in the summer months of June through September can be extremely hot with temperatures in the 90 -100 degree range with humidity close to 100 percent. One thing you don't want to leave behind is a good umbrella. You will need it often during the rainy season of December through February. You may also want to bring a good raincoat and some waterproof shoes or rain boots.

Things I Wish I Knew Before Coming

"I Should Have packed in my HHB/HHG or mailed ahead of time..."

- Foam egg crate or feather bed cover
- Mattress cover (mattresses from FMO are very hard)
- Pocket translator
- 220 Volt or Dual Voltage Vacuum, appliances or any other electronics (or can easily be purchased locally)
- Ironing board (or can easily be purchased locally)
- Favorite Jean brand
- My winter clothes (jackets, sweaters etc.)
- My bike
- My own bedroom furniture and mattress (make sure you stay within your weight allowances) (California King may be too big)
- Favorite DVD sets of television shows, series, etc.
- Pictures of family to put around the apartment, plus other things to make your apartment like home
- More work-out clothes (sports bras, gym shorts, shoes, and tops are hard to find; BX is very limited and on the economy things like Nike and Puma etc., are double the price we are used to)
- Easy chair that reminds you of home
- Sports equipment
- Snowboards/skis/poolstick
- Scuba equipment
- Small new and clean portable charcoal BBQ grill (you can also buy on the local economy or order from the BX) <u>no GAS grills</u> (some apts will not let you BBQ on the balcony)
- Every single uniform and extras (ribbons, name tapes, name badges, patches, shoes, etc.)
- Golf courses are available in Kusadasi and Antalya (there is no golf course in Izmir)
- Tools (your favorite go to tools for home use for odds and ends) if they are electric, they must be 220 Volt not 110 Volts
- Favorite blankets, Candles, sleeping pillows etc.
- Camping chairs for my patio or small patio table and chairs (these items can be purchased on the local economy or ordered through the BX)
- Special Beauty, hygiene and make-up, vitamins, shoes or work out products (the local economy has most of these items but you will pay more for them especially if they are name brands, example: MAC, GNC, Timberland, Nautica, etc.
- Contact lenses, Prescription Meds to hold you over until you get settled down, but remember you have a post office box!
- Car Parts? If you want to ship some in your HHGS, do check with your TMO prior. You can find on the local economy and it will be atleast two times the price in the USA. There are Dodge, Honda, BMW, Ford, VW, car dealerships, just be prepared for the cost.

Remember almost everything above and more can be purchased on the local economy or ordered online, just make sure you check if they will mail to APO AE boxes.

If there is an item that you would like and the BX or Commissary doesn't stock it, you can always do a special order with them— just ask the manager

Airman and Soldier Family Readiness Center (AFRC)

- There is a small Loan Closet filled with items (irons, dishes, utensils, adapters as items are donated to the closet the inventory gets larger) to use as you move into your new apartment. First check it out before you purchase anything prior to moving in.

- Assistance is provided to you for US Cell Phone Registration/Turkish Cell Phone purchase etc.

- Cultural immersion is provided to you as you transition into your new environment; anything from local walking tours, clothes and shoe purchases, items for your apartment and much

- All new inbound US military, DoD Civilians and US Contractors are expected to attend the 425th Air Base Squadron Newcomer's Welcome Brief. All supporting agencies who you need to see on your inprocessing checklist brief on their services provided to you as the customer!

- AFRC is here to assist, & support you to a smooth transition to your new assignment!

Living In Izmir

Things I've Experienced:

- Call to prayer five times per day from the mosques.
- Lots of gypsies and young children selling tissues, gum, flowers, plastic gloves, bunnies, etc.
- Cars honking a lot! They do it to warn people when they are coming into an intersection, coming up behind someone, or for
- lots of other reasons. Don't get aggravated, and don't take it personally when they honk at you.
- The ground floor of buildings referred to as "Floor O", not the first floor like we're used to.
- Everything you know about traffic law and being a defensive, courteous driver being brutally violated.
- Cars parked in lanes of travel with flashers on, buses cutting off drivers, drivers cutting off drivers.....
- Trucks overloaded and people sitting on top to hold the wires down, while on the highway.
- An old convertible with drummers and horn instruments playing music as a young boy dressed as a prom king grins and waves...this means he has just been or going to be circumcised...seriously.
- Jay-walking gone crazy with people walking in the street from every direction, among cars, middle section, etc.
- Tractors, trailers, cows, horses, and carriages on the highway once you are out of the city limits.
- People on mopeds with no helmets? Yes, you will see this—even on the sidewalks!
- Stray "street dogs" roaming the city and barking while you sleep.
- The Izmirim Kart was great for riding the bus, metro, train and ferry all with one prepaid card!
- The water is hard on colored clothes, so you may want to use a water softner (Calgon etc.) or take them to the Dry Cleaners

Entertainment:

- 1st Kordon, Karsiyaka, Bornova, Mavishir is full of nice restaurants, cafes and traditional Turkish music clubs, movie theaters etc, playgrounds for children, rental riding bicycles for adults. Most of Izmir has great places to go to!
- Library has a large selection of DVDs/books for everyone to include children.
- The Club has a movie night where you can see the latest movies and old classics.
- Free and discounted meals to Club members (as low as \$7 a month fee).
- You will need a US IP address to watch Internet TV via ABC, NBC, CBS, Fox etc (www.youtube.com if no problem). Use a VPN service, but find a legitimate service (www.strongvpn.com, goldengate.bbb.org). Netflix has a Turkish website.
- Slingbox Pro connects to your cable/satellite DVR box in the US (spouse, friend, parents). You can watch via Internet anything

Frequently Asked Questions:

1) Izmir Chamber of Commerce

http://www.izto.org.tr/en/

- 2) Izmir Metropolitan Municipality http://www.izmir.bel.tr/Home/en
- 3) Republic of Turkey Ministry of Culture and Tourism http://www.kultur.gov.tr/?_Dil=2

http://www.kultur.gov.tr/EN,99760/regions.html

- 3) Izmir Tourism and Information Directorate http://www.visitizmir.org/en/page/izmiren/-797715/-720984
- 4) Izmir Tourist Information and Tourism http://www.world-guides.com/europe/turkey/izmir/

5) Izmir Maps and Orientation http://www.world-guides.com/europe/turkey/izmir/izmir_maps.html

Living In Izmir

Advice, Fair Warnings, Direct Quotes, and Things I Wish My Sponsor Had Told Me:

- Become familiar with online companies that will ship to APOs; they were vital to getting through the tour.
- Be patient! NATO in-processing is a long process, it may take 1 week to get your access badge.
- Drivers have a well-deserved reputation for aggressiveness. If you don't pay attention crossing streets, you will die here.
- This isn't the US, i.e. 40 liter hot water heaters allows brief showers; building heating may only be on a few hours a day.
- Power capacity has limitations, i.e. can't run the A/C, oven, washer at the same time. Know location of circuits breakers!
- Learn the difference between a transformer and an adaptor...if not, you'll be purchasing new fuses for your electronics!
- Don't worry- you'll have all the modern conveniences (AFN for TV, internet, phones, etc.) You will not suffer.
- Don't insult Atatürk! He was the founder/hero of the Republic of Turkey. Read about him, you'll understand why.
- Get out and enjoy the country...don't sit in your apartment because you don't feel safe. But there are places to avoid (use common sense)
- Taxi drivers are mostly trustworthy; however, in Istanbul I received change in old, unusable, Turkish Lira.
- The asphalt has a high concentration of marble in it, which makes the roads incredibly slick while it's raining.
- Even though Turkey is 99% Muslim, you rarely see anyone bow during the call to prayer you will see some women with head scarves.
- If you're going on a long TDY, be sure to have someone to pay your utility bills and leave an extra apt key with housing.
- Ask around for housekeeping services...you can get very cheap housecleaning services here approximate 80TL (\$50).
- Besides restaurants and hotels, most Turks do not speak English...learning some basic Turkish is key!
- To learn the basics of the metric system (kilometers versus MPH, kilograms versus pounds).
- Spend your clothing allowance on what it was meant for... nice civilian work attire for work and then change into your unifom at NATO. To be safe; for men it is recommend purchasing khaki/dress pants and polo shirts/button down shirts clothes on the economy to blend in.
- For women; dress pants, skirts, dresses, suits and dress blouses with or without collars, (for winter, pull over or button up Cardigan sweaters.
- You can pay utility bills on the NATO base at the NATO PTT office, at local payment stores or via IsBank.
- Pedestrians have no rights on the streets of Izmir...if you are in the way, get out of the way....quickly.
- Great bicycling/running paths at the Kordon & Kültür Park (park has 1.25 mile running track and many fairs during the year).
- Turkey operates on 220volt electricity...you can buy 220 Volt items at the BX or bring your dual voltage electronics.
- You don't have to buy everything at the BX/Commissary. Izmir is a large, modern city with most things on the economy.
- You will have much free time to knock out education classes, PME, etc.
- Bring good walking shoes! You will do a lot of walking here!
- How difficult it can be to get things done in a International working environment? It is not the same get it done attitude seen in the US. Important to build friendships to help ease the process of accomplishing day-to-day tasks and be patient.
- Bring your favorite furniture or decorations from home. Recommend bringing some things that will make you apartment feel like a home. You can bring up to 25% of your JTR use it!!
- Bring "Sea Shoes" this will enable you to enjoy the beaches and walking in the sea water.



Phone Information

Free Communication Options:

MSN Messenger, Skype, Vonage, Majic Jack, Whats App, and many more

Website: http://webmessenger.msn.com

Website: http://www.skype.com/

Website: http://www.vonage.com

Website: <u>www.majicjack.com/</u>

<u>Turkish Cell Phone SIM Card</u>: (Note: speak with the AFRC representative for newest procedures prior to purchasing)

You can use your US Cell phone in Turkey but here are the Turkish Government requirements:

- 1) You must have a Foreign Identification number (obtained from NATO, Bldg. 1, 1st Flr., with your US Passport takes 10 –12 days to receive.
- 2) With your U.S. Passport go to any Cell Phone provider to purchase your Turkish Cell SIM Card approximate cost \$30 (75 TL) this includes, talking minutes, text messages and data.
- 3) Go to the PTT Office located on Ataturk Circle and obtain a E-Devlet Sifrisi packet which contains a special password cost is .69 (2 TL) (you need to take your US Passport, & NATO Orders).
- 4) Go to the Turkish Tax Office and pay your Taxes for your phone approximately \$49 (150 TL) prices will vary depending on the exchange rate. (You need to take your US Passport & 1 cy)
- 5) Now you are ready to complete your cell phone registration online accessing E-Devlet Sifrisi. The 425 ABS Legal Office personnel can assist you with this.

Other alternative for Cell Phone is to purchase one on the local economy; but you will still need a US Passport and your Foreign Identification number. Cost for purchasing a Turkish Cell Phone from \$80 to \$1400.

Internet: & AFN:

Approximate 40-100 TL/month) DSL modem must be purchased in Turkey.

Local Turkish Cable (approximate 80, TL/month)

AFN (Armed Forces Network) (www.myafn.dodmedia.osd.mil) HRO coordinates with the landlord to have the satellite dish installed; if the apt was not previously occupied by an American.

BX/PX has a contractor concessionaire that installs Air Forces Network (AFN) Dish. This give you the luxury of being able to watch your real time Sports (Football, Basketball, Baseball, etc.) Also he assists with coordinating installation of internet with local companies.

ONLINE RESOURCES

Air Force Portal https://www.my.af.mil/faf/FAF/fafHome.jsp Army Facebook Page: https://www.facebook.com/ACOAFSOUTHBN/ Turkish News Network http://www.turkishnews.com/NewsNetwork Turkish Press http://www.turkishpress.com/ Military HomeFront/Plan My Move http://www.militaryhomefront.dod.mil Air Force Housing (available for CAC.mil only) https://www.airforcehousing.hq.af.mil Air Force Lodging Directory http://dodlodging.net/ American Auto Logistics http://whereismypov.com International Driving Permits http://www.aaasouth.com/travel_drivers.asp Military Moving Center https://www.militarymovingcenter.com/nexcom/ Military One Source http://www.militaryonesource.com Military Spouse Resource Center http://www.milspouse.org Per Diem, Travel, Transportation Allowances https://secureapp2.hqda.pentagon.mil/perdiem Pet Transportation http://www.petsonthego.com/resourcestrans.html Time Zone Converter http://www.timezoneconverter.com United States Postal Service https://moversguide.usps.com/?referral=USPS USAF Household Goods http://afmove.hq.af.mil/ Air Force Aid Society http://www.afas.org Army Financial Aid: http://aerhq.org/dnn563/AboutUS/Contactus.aspx Army and Air Force Exchange Service http://www.aafes.com Commissaries http://www.commissaries.com/locations.cfm http://en.wikipedia.org/wiki/%C4%B0zmir http://www.allaboutturkey.com/izmir.htm http://travel.yahoo.com/p-travelguide-489413-izmir_vacations-i http://www.turkeytravelplanner.com/go/Aegean/Izmir http://www.tripadvisor.com/Tourism-g298006-Izmir_Izmir_Province_Turkish_Aegean_Coast-Vacations.html http://www.izmir.bel.tr/en/default.asp http://www.turkofamerica.com/index.php?option=com content&task=view&id=525&Itemid=167 http://www.izmir.gen.tr/eng/default.asp http://www.izmir.com/ http://www.turkishlanguage.co.uk/izmirtour.htm http://afneurope.net/ (exchange rate, fuel prices, TV schedule, news)