

Izmir, TR

NATO Allied Land Command (LANDCOM)

Last Updated 2018



Contact Information

AFSOUTH Battalion: DSN: 314-637-7357

Com: +39 335 644 0344

A Co Commander: DSN: 314-675-6830

Com: +90 532 311 0150

1st Sergeant: DSN: 314-675-6500

Com: +90 532 680 8954

PUBLIC WEBSITE: <https://lc.nato.int/>

<http://www.usanato.army.mil/>

Welcome

Welcome to NATO Allied Land Command (LANDCOM) Izmir, Turkey. You will be assigned to LANDCOM, and as a US Soldier, you will be further assigned to Alpha Company, Armed Forces South Battalion, USANATO Brigade. A smooth transition to LANDCOM begins with good sponsorship. It is imperative that you maintain contact with your assigned sponsor immediately. Your sponsor is the one person who can help ensure that you arrive in country and begin in-processing smoothly. Be sure to address your concerns and questions to your sponsor before your arrival, so that your sponsor and gaining unit can assist you properly. Prior to your arrival, your sponsor should have made billeting reservations, airport transportation pick-up, and in-processing appointments for you. Make sure to inform your sponsor of any last minute flight changes or reporting delays. Below is a highlight of what you can expect in Izmir, Turkey. The information here is not all inclusive and may change over time.

Advise your sponsor of the date, time and flight number of your arrival flight. Your sponsor meet you at the airport. Your sponsor can be a huge asset by sending you information on Izmir, your duty section, the local community, things to do, and places to go. You will receive a Sponsorship Package with information on Izmir facilities, programs, the city, and the local community.

Resources

Military Support

425th Air Base Squadron provides Admin Agent Support for all Army Soldiers in Izmir.

Army National Support Element (NSE) (co-located with NATO HQ in Izmir) provides admin and supply support for Army Soldiers.

Closest Military Installation

Incirlik Air Base (570 miles away)

Port Call

Soldiers will enter Turkey through Adnan Menderes Airport in Izmir, Turkey. Your sponsor will meet you at the airport to take you to your hotel.

As a NATO member you are required a visa when travelling with your NATO Travel Orders. The NATO Travel Orders should be issued by your out-processing personnel center for the period of your assignment to NATO. ***Please note that the NATO Travel Orders has to be the original signed copy in blue ink.***

Commissary/Post Exchange

There is a commissary and an Air Force Base Exchange located in the Hilton Izmir.

<https://www.commissaries.com/shopping/store-locations/izmir>

<https://www.shopmyexchange.com/exchange-stores/Turkey/TUR/Izmir/Izmir-Troop-Store-1468850>

Base Exchange Hours of Operation:

Mon-Tue Closed

Wed-Fri 1130-1930

Sat-Sun 1000-1800

DSN 314-675-6700

COMM +90 232-455-6700

Commissary Hours of Operation:

Sun 1000-1800

Mon Closed

Tue 1000-1800

Weds -Fri 1130 – 1930

Sat 1000 – 1800

DSN: 314-675-6672

COMM: +90 232 441 7029

Medical/Dental

The Company Medical NCO and two Air Force Independent Duty Medical Technicians (IDMTs) provide care at the Izmir Medical Aid Station. They are only authorized to see Active Duty service members. If your condition is chronic in nature or beyond the scope of the IDMT, you will be referred to a local specialist.

Sick Call Hours:

Monday/Wednesday/Friday from 0800-1000

Tuesday/Thursday 1300-1500

Dental work is completed on the local economy. If you require a dental checkup, the IDMTs will refer you to a local specialist.

Medical Aid Station Contact: DSN: 314-675-6792 or Comm: +90-232-455-6792.

If after duty hours, call Base Defense Operations Center (BDOC) at DSN: 314-675-6771 or Comm +90-232-455-6771

Veterinary Services

Veterinary Services are available on the local economy.

Housing

Housing is open Monday through Friday 0730 - 1630. All housing at Izmir is on the economy and the housing office assists service members with their search, contracts and loaner furniture.

DSN 314-675-6756/6757 or Comm +90-232-455-6756/6757

Mail

Mail can take anywhere from 1-2 weeks one-way to and from the United States.

Mailing Address:

PSC 88 Box #_____.

APO AE 09821

Send your orders to your sponsor when you are 90 days out so that he/she can set up a mail account for you

Postal hours are Monday through Friday 0900 – 1600. The Post office is closed on Federal holidays.

DSN 314-675-6831 or Comm +90-232-455-6831

Driver's License

Soldiers may request a Turkish translation of their driving license from the United States with the Pass and ID Office at Allied Land Command.

Transportation

The Transportation Office (open Monday through Friday 0730 – 1630) coordinates all household goods, unaccompanied baggage, Turkish Customs clearance, passenger travel, cargo, and vehicle operations/maintenance.

Unaccompanied Allied NATO personnel are allowed to import one motor vehicle each

free of duties and taxes. Allied personnel who are entitled to temporarily import motor vehicles may also purchase a motor vehicle on the Turkish commercial market free of duties and taxes.

When your vehicle arrives by a container ship, your removal contractor will be responsible for carrying out customs formalities. Please let them contact the Transportation Management Office or Customs Liaison Office which will provide them with the required documentation for customs clearance.

DSN 314-675-6729 or Comm +90-232-455-6729.

Izmir has an extensive public transportation system with buses, trams, ferries, trains, and a metro. The 425th Air Base Squadron also provides a free shuttle between the Hilton Izmir and Allied Land Command for Soldiers that live in downtown Izmir.

FINANCIAL ENTITLEMENTS

Soldiers arriving to Izmir will receive the following financial entitlements:

Civilian Clothing Allowance (CCA): one-time payment
Family Separation Allowance (FSA): Soldiers with dependents
Cost of Living Allowance (COLA)
Overseas Housing Allowance (OHA)
Dislocation Allowance (DLA)
Temporary Lodging Allowance (TLA)
Miscellaneous Housing Allowance (MIHA): one-time payment

FAMILY SUPPORT:

Izmir is a dependent-restricted unaccompanied tour. However, the 425th Air Base Squadron provides a Military and Family Life Consultant and an Airman and Family Readiness Center available to Soldiers.

DSN: 314-675-6638

**Funded Environment and Moral Leave (FEML)/Environmental (EML)
AUTHORIZED: NO**

CONSUMABLE GOODS ALLOWANCE: NO

<http://www.defensetravel.dod.mil/site/faqconsumablegoodsallow.cfm>

USEFUL LINKS:

<https://www.incirlik.af.mil/Units/425th-Air-Base-Squadron>