Welcome

Welcome to US Army NATO (USANATO). A smooth transition to USANATO begins with good sponsorship. It is imperative that you maintain contact with your assigned sponsor immediately. Your sponsor is the one person who can help ensure that you and your family arrive in country and begin in processing smoothly. Be sure to address your concerns and questions to your sponsor before your arrival, so that your sponsor and gaining unit can assist you properly. Prior to your arrival, your sponsor should have made billeting reservations, airport transportation pick-up, and in-processing appointments for you as a minimum. Make sure to inform your sponsor of any last minute flight changes or reporting delays. Below is a highlight of what you can expect at your country of assignment. The information here is not all inclusive and may change over time. It is especially important to check and verify a country's requirement for passport and visa.
Passports/Visa

Family members and US Government civilians traveling overseas are required to have passports. Official or “no-fee passports” can be obtained at government expense. The application process may take 4 to 6 weeks, so you should begin the passport application process as soon as you receive your travel orders.

A birth certificate with a raised seal is required to apply for a passport. You can request a birth certificate from the Bureau of Vital Statistics in the state where you were born. Adoption decrees, marriage and/or divorce decrees may be required for personnel getting a passport with a different name than the name that appears on the birth certificate. The U.S. State Department requires both parents’ consent for new passports for children less than 14 years old. If one parent is unavailable because of geographic separation, divorce, or other circumstances, the parent applying for a child’s passport must obtain a signed statement from the absent parent that grants permission to take the child overseas.

Tourist passports are needed for personal travel in Europe. You may apply for tourist passports on arrival, but for convenience it is recommended that you should apply for the tourist passport while you’re still residing in the United States. You can find more information on tourist passports from your local personnel services detachment, passport office nearest you, or from the U.S. State Departments official website at http://travel.state.gov. Please see below link for further information.

http://www.usanato.army.mil/About-Us/Units-and-Organizations/

Resources

Garrison Support

US Army Garrison Schinnen

Münster is a multi-faceted city. It is a city of science and learning, the City of Westphalia Peace, the capital city of bicycles and Germany Climate Protection Capital. Westphalia’s longstanding regional capital is a young city, not least, thanks to its 50,000 students. It is an outstanding place to live, work, learn and research. It is a place where urban culture, municipal diversity and first-class rural recreation intersect and have a mutually enhancing effect.

In-processing

You will arrive at either Amsterdam (AMS) if you have pets, Munster (FMO) or Dusseldorf (DUS) International Airport for all others. Your sponsor will pick you up and take you to 1GNC for inprocessing at the HQs. In-processing for JFC Brunssum and USAG Schinnen will be combined with the weekly mail run.

Closest Military Installation

USAG Schinnen, Netherlands

Commissary/Exchange

There are no tax free facilities/Commissary/Exchange in the Münster area. The nearest facilities are at USAG Schinnen. If you require specialty items (hair, face, body, clothing, etc.) you will need to bring in bulk when you depart or order online once you arrive. It is very difficult to find specialty items
such as these on the economy. Ensure you ask your sponsor about this if you are unsure.
Commissary Hours of Operation:
Closed Mondays, Tues-Fri 1000-1900, Sat-Sun 1000-1800
Phone number: +31-46-443-7514

Post Exchange Hours of Operation:
Closed Mondays, Tues-Fri 1000-1900, Sat-Sun 1000-1800
Phone number: +31-46-443-7586, DSN: 314-360-7586

Medical/Dental
All dental care for the Soldier and family members will be done on the local economy through TRICARE International SOS (ISOS) or at Geilenkirchen (Family members on Soldier's birth month). TRICARE International SOS: +44-20-8762-8384 TOP Prime remote provides TRICARE Prime benefits to Active duty Service Members (ADSMs) and command sponsored eligible family members residing with them in designated overseas locations away from MTFs. Website: http://www.tricare.mil/PLANS/HealthPlans/TPRO.aspx. In order to receive medical care on an Army installation, a referral must be provided from ISOS.

GK Dental Clinic Hours of Operation:
Mon, Wed, Fri 0745-1700; Tues 0745-1600; Thurs 0745-1130
Phone number: (+) 0049-2451-99-3535
Building # 198
Soldiers and family members will be referred to German physicians by TRICARE International SOS, which is also located in the Geilenkirchen Health Clinic. TRICARE maintains a list of German physicians, including specialists, who speak English and meet strict medical standards of practice. Standards of practice in Germany are as strict as those in the United States, so rest assured that your medical needs will be satisfactorily met when referred to one of these physicians.

Family members will need to be enrolled in TriCare Prime Remote Overseas. Contact TriCare for proper procedures to enroll in International SOS. For Soldiers there will be certain medical requirements (PHA, PDHA, etc) that can be met by going to Geilenkirchen NATO Airbase medical clinic or calling Landstuhl hospital. Speak to Dr. White at DSN 590-6790/Comm +49 6371-9464-6790. Dr. White’s assistant is Mr. Roger Castillo at DSN 590-4811.

GK Medical Clinic Hours of Operation:
Mon, Wed, Fri 0730-1700; Tues 0730-1600; Thurs 0730-1200
Phone numbers:
Appointments +49-2451-99-3200
TRICARE +49-2451-99-3400
TRICARE Prime Remote through International SOS.
Schools

There is no DoD School in Münster. QSI International School of Münster opened its doors August 2015 to serve the International community of Münster. QSI International School is a multicultural international learning community using English as its principal language of instruction. The school provides a safe learning environment that encourages critical thinking with an emphasis upon enquiry, teamwork, and mutual respect.

Programs in Münster are to include:

- education for children ages 3-17 with a new Middle & Secondary program including the AP (Advanced Placement) Program
- expanded activities for children ages 5+ including athletics, and more for children ages 11+
- **QSI International School of Münster;** Lettisches Centrum Münster e.V.; Salzmannstraße 152 481 59 Münster; (+) 0049 251 38349446/7/8
  munster@qsi.org

Housing

There is no Government Quarters/Housing available. Families must reside in Private Leased Housing. Many of the local quarters may be smaller than what some Americans are accustomed to, but there are suitable housing available. You will find most housing without bedroom closets, yet the overall living quarters comfortable and accommodating. Having a positive outlook and considering ways to adapt to a completely different culture will enable you to overcome this culture shock more quickly. Many of the electrical appliances you currently own cannot be used on the European 220 voltage systems. However, for example, plug adapters and special light bulbs are often all that is needed to convert your 110 volt lamp to 220 volts. You will need to buy 220 volt light bulbs for your lamps.

Other 120v appliances will require a transformer or you can buy 220 volt appliances when you arrive. USAG Schinnen has a Thrift Shop that can help you find the basics at low prices.

Hours of Operation:

Mon-Fri 0800-1200, 1230-1630

Phone number(s): +31-46-443-7720/7455/7567/7247/7416

Mail

The mail flows through USAG Schinnen and is picked up by personnel from the US National Support Element (NSE) and is delivered to the U S Soldiers and Family members assigned to the 1st GE/NL Corps. Currently one of the Soldiers from the NSE at Münster will drive out to Schinnen to pick up mail when required. There is no APO in Münster which is why mail comes through USAG Schinnen Receiving mail and packages is not an issue; however, you will use click and ship to mail packages. Any Soldier wishing to mail a package must visit USAG Schinnen with your preprinted customs form.

POC

Banking

A couple of options are available within the Munster Community. One option is to establish an account with the Community Bank located in Schinnen, The Netherlands. Your Second option is to establish an account with one of the local German banks located in the Munster community. You will need to possess a Passport and a German address to open a Foreign Bank Account. Foreign Bank Allotments (FBA) is available and specific details will provided upon arrival. Either option will help facilitate you to pay rent, cell phone bills, utilities and other type of service that is needed in Munster.

Vehicles

**License**: Testing and license will be administered through Geilenkirchen NATO Airbase. The Drivers Testing Office provides assistance in obtaining a privately owned vehicle license. Any member of the military service assigned to Germany is required to obtain a POV license issued by this Command. Testing is done Monday, Wednesday, 0800-1600, and Friday 0800-1200. Testing procedures include completion of application (must have *valid* stateside license and another form of picture ID), watching a video and taking a 100 question test. You must answer 85 questions correctly to pass. There is a $10 fee for the license which is payable by debit/credit card. You may also take the USAREUR Driving Test online prior to your arrival to Germany at: [http://www.eur.army.mil/rmv/](http://www.eur.army.mil/rmv/)

**Registration**: Registration for vehicles will be completed at the Sembach Vehicle Registration Office. It is recommend personnel station in Munster should have their vehicle shipped to Schinnen, Netherlands. This is the closest VPC. The USAREUR driver's license, insurance and all the vehicle shipping documents are required to obtain a registration and temp plates. These documents can be scanned and emailed to Mrs. Nicole Kurz at nicole.c.kurz.naf@mail.mil. Contact number DSN 542-2052/Comm +49 611-143-542-2040. Plates can be mailed for a fee of $35. Temporary license plates can be mailed to the 1GNC HQs, a German home address or the unit address. It is better to get them mailed to the HQs or German address. The license plates should arrive between 2-3 business days. After vehicle pick up in Schinnen, your vehicle will need to be inspected in Geilenkirchen at the gas station/garage. Purchase of the vehicle warning triangle, first aid kit, and two reflector vest are required in your vehicle. These items can be purchased at any US installation gas station. Ensure to speak to your sponsor about any additional requirements that the German law has.

**Fuel**: Upon registration of your vehicle you can receive an ESSO Card which lowers the cost of gas significantly. The fuel ESSO Card can be pick up at the military clothes and sale store in Geilenkirchen. There is no AAFES gas station in Muenster; however, ESSO stations are readily available.

Transportation

The Transportation office located on USAG Schinnen. Arrival of Household Goods (HHG). Newcomers should report to the Personal Property Office upon arrival so that they can start tracking their shipment. You can also track your move at: [http://www.move.mil/](http://www.move.mil/) website. Upon notification of a shipment’s arrival, you must schedule a delivery date and be at your quarters on that date to accept delivery. HHG shipments for newcomers to Schinnen should not include Personally Owned Firearms (POF). Host nation law is to absolutely minimize the import of weapons. The need to have a weapon must be proven by the local authorities and there is no guarantee the Germans will approve the request. Newcomers will not have the option to store POFs in the unit arms room due to the limited available space.
Hours of Operation:
Mon-Fri 0800-1700
Phone number: +31-46-443-7481

**Suggested Documents to Carry With You**

You should hand carry the following important documents with you:

- PCS orders.
- Medical, dental, and Immunization Records.
- Marriage Certificates, Divorce Decrees, and Birth Certificates
- Passports (Soldier and family members).
- Social Security Cards.
- Wills and Powers of Attorney.
- Education Records.
- Car titles and shipping papers, car registrations, car insurance policies and driver’s license.
- Household goods and shipping inventory.
- Employment records and references.
- Pet records.
- Proof of citizenship, if a naturalized citizen.

**GPS Addresses**

USAG Schinnen, NL: Borgerweg 10, 6365 CW, Schinnen, Netherlands - 3 hour drive time.
JFC Brunssum, NL: Rimburgerweg 30, 6445 PA Brunssum, Netherlands - 3:15 hour drive time
Geilenkirchen NATO Air Base: Lilienthal